

Boarding Client Form			
Boarding Check-In Date:		Mon-Sat: 8:00-9:00 AM (charged as a full boarding day,	Mon-Sun: 4:00-5:00 PM see policies for more info)
Boarding Check-Out Date:		Mon-Sat: 8:00-9:00 AM	Mon-Sun: 4:00-5:00 PM
Grooming Services: Full Groom Bath, Ear Clean & Nail Trim Nail Trim Only			
Pet Information #1		Pet Information #2	
Pet Name:	Breed:	Pet Name:	Breed:
Color & Weight:	Birthday/Age:	Color & Weight:	Birthday/Age:
Gender: Male 🗖 Female 🗖	Spayed/Neutered: Yes 🗅 No 🗅	Gender: Male 🖵 Female 🗖	Spayed/Neutered: Yes 🗅 No 🗅
Feeding Instructions (how much/how often):		Feeding Instructions (how much/how often):	
Medications: Yes Dosage and Frequency:		Medications: Yes Dosage and Frequency:	
Vaccinations: Rabies (State Requirement) **Proof of Rabies is required at time of Boarding** Recommended: Distemper (DHPP) Bordetella Flea/Tick Treatment: No Yes			
Owner Information			
Name: Primary Phone:			
Address, City/State/Zip Code:		Email Address:	
Referral:		Emergency Contact (Name & Phone):	
Veterinary Information			
Veterinary Clinic:		City, State:	
Veterinarian:		Phone:	
Pet Profile			
Is your pet potty/house trained?	Yes 🔲 No 🗖	Has your pet attended training? Yes No	
Has your pet been boarded before? Yes 🗖 No 🗖		Has your pet ever jumped over or dug under a fence? Yes	
Does your pet chew on beds/blankets? Yes 🗖 No 🗖		List any Pet Allergies:	
Is your pet scared of any specific objects or noises (e.g., thunder, fireworks)? Yes D No D		If Yes, please explain:	
Does your pet have aggression, fear of other dogs, sensitivities, or anxiety? Yes I No I		If Yes, please explain:	
Does your pet have any medical concerns or physical restrictions? Yes  No No		If Yes, please explain:	
Has your pet ever bitten anyone or another pet? Yes 📮 No 🗖		If Yes, please explain:	
Any other notes we should be aware of:			

## **Boarding & Grooming Policy Information:**

K9 Dorms, LLC strives to provide the best care for all our guests. The following policies are to ensure our guests receive the best care possible in a healthy and safe environment.

**ADMISSION:** All Pets must be in good general health, well-mannered and be at least 16 weeks of age. We reserve the right to deny admittance to any pets for any reason. For example, pets displaying signs of aggressive or inappropriate behavior, physical limitations or has signs of a potentially contagious condition. K9 Dorms, LLC reserves the right to charge handling fees for excessively difficult or aggressive pets requiring additional staff and/or additional cleaning/bathing fees required for us to deliver proper care for your pet.

**VACCINATIONS:** All pets are to be current on vaccinations and provide proof of vaccinations prior to staying at K9 Dorms, LLC. The State of WI requires **Rabies**, unless there is a medical exemption.

**FOOD:** Owners are responsible for providing their own food. We want to maintain the dietary choices you've made, and this helps ensure a comfortable transition from you home to the Dorms and back home again.

MEDICATIONS: All medications supplied by owners must be clearly labeled with the pet's name, name of medication, dosage, and

reason for medication. Please provide pill pockets as needed. We reserve the right to add medication administrations fees.

**CHECK-IN/CHECK-OUT:** We reserve the right to charge an additional fee for late pick ups.

HOW WE CHARGE: We charge boarding fees by the day, not by the night. Our fees are subject to change at any time.

Drop off: We charge for the full day regardless of AM or PM drop off because we hold the spot for you until you arrive.

Pick up: You're only charged for this day if you pick up between 4-5 PM (no charge for 8-9 AM pickup Mon-Sat)

For Example: Fri to Sat PM is (2) boarding days <u>OR</u> Fri to Sun PM is (3) boarding days

**MINIMUM FEES:** There is a minimum weekend charge of (2) days between Oct-May and a (3) day minimum charge for weekends between June-Sept, Holiday's and/or Spring Break. We may ask that reservations be secured with a down payment that is nonrefundable and may also charge an additional daily premium fee for Holiday's and Spring Break. Our prices may change at any time.

**CANCELLATION POLICY:** We require at least (5) days notice for cancellations, or we charge the minimum boarding fee of 2 or 3 boarding days (charge based on the # of pets staying). Our cancellation fees are subject to change at any time.

**CHANGING DATES POLICY:** Schedule changes to the drop off/pickup day or AM/PM time need to be done (3) days prior to check in or we charge for the full stay as originally planned.

HOLIDAYS: We may be closed to the public or have limited hours.

**DAMAGES:** Any property damaged made by a pet during the stay will be billed and paid for at the pet owner's expense.

**EMERGENCIES:** In case of an emergency, we will contact the owner and the emergency contact. If neither are reachable, we will contact a veterinarian. All costs associated to emergencies are the owner's responsibility.

**PAYMENT:** Payment is due at check-in. In order to keep costs down, we prefer cash or check. There is a convenience fee added to credit card payments. Returned Check Policy: Checks that are returned are subject to a \$35 Service Fee.

**GROOMING:** All boarding clients who add grooming services agree to additional fees and adhere to all grooming policies

and do not hold K9 Dorms, LLC responsible for any unforeseen injuries that may happen during grooming. All medical expenses are the owners full responsibility.



## **Owner Agreement**

This is an agreement between K9 Dorms, LLC and the pet owner whose signature (or electronic signature) appears below (hereinafter called "owner"). By signing this contract you agree to hold K9 Dorms, LLC, it's owners and employees harmless from any damage, loss or claim arising from any condition of the pet(s) either known or unknown to K9 Dorms, LLC. It is further understood that this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases.

1. Owner agrees to pay the rate for pet care provided on the date the pet is checked in of K9 Dorms, LLC and agrees to pay any cancellation or change fees when applicable.

2. Owner understands and agrees that they are solely responsible for any harm or damages caused by their pet(s) while at K9 Dorms, LLC and agrees to pay for said harm and damages in full.

3. Owner understands and agrees that in admitting their pet(s), K9 Dorms, LLC has relied on their representation that their pet(s) is in good health and has not been ill with any communicable condition in the last 30 days. Owner further certifies that their pet(s) has not harmed or shown aggression or threatening behavior towards any person or other pets. Our staff reserves the right to not accept ill, aggressive or pets with behavior concerns.

4. Owner understands and agrees that K9 Dorms, LLC and its staff will not be liable for any problems that develop, provided reasonable care and precautions are followed and Owner hereby releases them of any liability of any kind whatsoever arising from their pet(s) staying at K9 Dorms; including grooming services.

5. Owner understands that if their pet(s) appear to be ill or hurt, K9 Dorms, LLC will engage the services of a veterinarian

at the owner's expense, give other requisite attention, and make whatever decisions are required for the pet's veterinary treatment. The Pet owner will not hold K9 Dorms, LLC liable for failure to seek veterinary attention or for decisions made under this agreement and will assume all financial responsibility. If it is required that your pet(s) is too ill to remain at K9 Dorms, LLC we will contact the owner and then the emergency contact for pickup. If neither are reachable your pet may be surrendered to your veterinarian. Owner assumes full financial responsibility for any and all expenses involved.

6. Owner agrees with all Policies noted by K9 Dorms, LLC.

## □ I give K9 Dorms, LLC permission to place pictures of my pet on their website and/or Facebook page.

Note: This form will automatically apply to any additional pets acquired by above pet owner.

I certify that I have read and understand the policies of K9 Dorms, LLC set forth in this agreement and I agree to abide by these policies and accept all the terms of this agreement.

Signature of owner: \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_